

Dear Jeannie and all the Parenting Together Apart family who make this possible.

I arrived into your hands with a broken soul, broken heart and broken life. I went through 2-3 different family counsellors proposed by lawyers who didn't workout for different reasons. Then, a friend, who I met in dads in distress group referred me to you Jeannie. This was around May 2020, if I remember properly.

It was my fifth month involved in the family law system trying to find a way, and trying to find a path to survive it. The only thing achieved was wasting money with lawyers with sending letters, emails and meetings with no real fact results. After a few months going through this crazy journey I could feel that nobody was listening to me, nobody was supporting me without any interest other than making money, but thank God this was about change.

I was in a desperate situation and my friend gave me your number. He said so many good things about you that I didn't take more than two minutes before I called you. And there you were on the other side of the phone. I remember first time speaking with you with breaking down on the phone straight away. I was in a deep hole of misery, sadness, uncertainty and so scared and paralysed that it was the first time in my life I was blocked, I couldn't make any other decision except for calling you, (best decision I have ever made in my entire life), and from there you took over all the way.

I remember the first sessions with you how I couldn't stop crying and breaking down. You were there listening to my story. It was amazing the feeling after every single session, that feeling of being heard by a professional with so much experience in that field. Because one thing of the family law is that definitely one side of the story is never heard and that's the frustration of it. It is so hard, they made it so complicated for the other side to be heard that people gets so frustrated that many take wrong decisions and actions.

After a few sessions I could feel already the relieve and the confidence that there is light at the end of the tunnel. I could feel having an angel by my side who I could call, text or contact at any time with any question or feeling. You make yourself available and you were always there with a comment, an advise with some kind of support, I wouldn't feel alone in the family law system anymore and that is what makes the difference Jeannie. You made me feel from day one that money wasn't the main goal, that you were there to really support and help and for me and for people like me who come into your hands completely broken, in complete distrust and completely lost, for us, that is priceless.

The fact that the main goal for you and the rest of you who work together is to avoid to go to court to save the little we have left so we can keep moving forward in life, is what really make you different. That is the strength you guys have.

Thanks to you, Jeannie, we did avoid to go to family court (as of now), we managed to keep the houses and save thousands of dollars in a completely broken system that doesn't help anyone, specially the little people they keep saying they protect, the most valuable and most impacted little humans who get the worst experiences of getting involved in the family law system in Australia, our beloved kids.

Thanks to your support and dedication we managed to get a family plan together so I could see my daughter, I was able to gain a bit of control over the situation which gave me the strength to believe to keep moving forward.

You guys are amazing, but you Jeannie are more than that. The job you guys do is incredible and definitely we need you involved in this Australian family law system to make sure they feel that someone is watching them and judging them, to make sure they don't feel empowered to destroy life's the way they are doing. They don't listen to cases like mine, we are all dropped in the same bag and people like me that sometimes don't find their "Jeannie" on their path to help them to get out of the situation. I was lucky enough to find you guys, followed your steps and listened to you and thanks to you, I was able to get out of the darkness.

After my case was done and orders signed, I did join the Life Design Parent Transformational program with Jeannie to heal myself and become a better soul and I learned things I never expected, so is not just the support and advise you guys provide when you are in the middle of the storm, Jeannie and the team will also help you and drive you to rebuild your life, to find your path and heal yourself. It's a long and hard journey but is definitely much easier when you know someone is walking by your side with the right advise and experience.

Therefore, because all of this, and my personal experience dealing with you, I can say I will always recommend you, I will always support you, and anything you guys need I'll be there for you unconditionally.

Thanks for saving my life and my little child's life.

Love,
Ignacio.